

Privacy Policy for Testappen

Short summary

This summary is here to help you understand the policy quickly. The sections below are what applies.

- **Lau Engineering AB** decides how your personal data is used and is responsible for it.
- We collect what running the service needs: your **email address**, your **account**, your **results** and your **purchases**.
- Your data is stored **in the EU**. Some of our suppliers are companies outside it. See section 5.
- We use **analytics cookies only if you say yes**, and you can change your mind at any time.
- You can ask to **see, correct or delete** your data. Write to support@testappen.se.
- We **never sell your data**, and we never hand it to anyone to advertise to you.

1. Who is responsible for your data

Controller	Lau Engineering AB
Company reg. no. (organisationsnummer)	559212-3409
Address	Kivra: 559212-3409, 106 31 Stockholm, Sweden
Email for anything about your data	support@testappen.se
Website	testappen.se

2. What we collect, why, and for how long

WHAT	WHY	LEGAL BASIS	HOW LONG WE KEEP IT
Email address , if you give us one to have your free mock result sent to you	To send you the result and a study plan, and offers and study tips if you also asked for those	Contract for the result you asked for, and consent for the marketing (Art. 6.1.b and 6.1.a)	Until you ask us to delete it. Unsubscribing does not delete it: we keep a record that you unsubscribed, so that we do not mail you again
Record of your marketing consent : the version of the wording and when you agreed	To be able to show that you agreed, and to what	Legal obligation and our legitimate interest in being able to prove consent (Art. 6.1.c and 6.1.f)	3 years after the consent ends
Record that you unsubscribed : your email address, when you asked, and whether you used the link in the mail or the unsubscribe page	To make sure we never send you marketing again	Legal obligation, and our legitimate interest in honouring your request reliably (Art. 6.1.c and 6.1.f)	Kept indefinitely
Account : your email address, and the link we email you to sign in with	To give you an account, sign you in, and keep your results	Contract (Art. 6.1.b)	Until your account is deleted
Your acceptance of the terms : version, time, language	To show which terms your purchase was made under	Contract and legal obligation (Art. 6.1.b and 6.1.c)	8 years
Practice and exam attempts : which mode, when, your score, your score per chapter	To show you your result and your progress	Contract (Art. 6.1.b)	Until your account is deleted
Which questions you were shown and what you answered	To show explanations, and to avoid giving you the same questions again	Contract (Art. 6.1.b)	Until your account is deleted
Purchases : which pass, the price, when it expires, and Stripe's reference for the payment	To give you access, and to keep our accounts	Contract and legal obligation, Bokföringslagen 7 kap. 2 § (Art. 6.1.b and 6.1.c)	8 years after the end of the financial year
Withdrawal requests and complaints : your reference, email, language, what you had bought, and our handling note	To handle your request and show that we did	Contract and legal obligation (Art. 6.1.b and 6.1.c)	8 years after the end of the financial year

WHAT	WHY	LEGAL BASIS	HOW LONG WE KEEP IT
Technical data: your IP address, your browser and device, which pages you asked for and when, and any error they caused	To deliver the site to you at all, to keep it secure, to stop abuse and fraud, and to find and fix faults	Our legitimate interest in running the service and keeping it secure (Art. 6.1.f)	Held in our suppliers' logs and in our own diagnostic logs, and kept only as long as the purpose needs. In practice that is months, not years
Abuse limits: a one-way code made from your IP address and browser so we can tell devices apart, your account identifier with the minute it was active, the date, how many requests and questions were served, and when you were last active	To prevent abuse of our service	Our legitimate interest in protecting the service (Art. 6.1.f)	As long as the limits need it. The device code is not your IP address and cannot be turned back into one
Usage counters: how many visitors reached a step, on which day, in which language	To see whether the site works	Our legitimate interest in running the service (Art. 6.1.f)	Indefinitely. These are counters only and identify nobody

Stripe handles the payment itself. We never see or store your full card number.

We do not collect any special category data (health, religion, political opinion and so on). Please do not send us any.

3. Cookies and similar storage

3.1 Necessary, and not offered as a choice

These are needed to deliver what you asked for, and Swedish law (lagen om elektronisk kommunikation 9 kap. 28 §) allows them without consent. They are set by us and by the suppliers listed in section 4.

WHAT IT IS FOR	HOW LONG
Signing you in, and keeping you signed in	Up to 400 days
Remembering what you have chosen or entered, so you do not have to do it again	Up to 400 days

Your browser's settings show you the exact cookies any site has set, including ours. If you would rather ask us, write to support@testappen.se and we will list them.

3.2 Analytics, only if you agree

If you accept analytics we load Google Analytics, which sets its own cookies to count visits. Until then it does not load and sets nothing.

You can change your mind at any time using the cookie link in the footer. If you say no, we remove the analytics cookies.

4. Who we share your data with

We use the suppliers below, and they may only use your data to do the job we give them. **We never sell your data, and we never share it so that anyone can advertise to you.**

Anything your browser connects to receives your IP address, because that is how a reply finds its way back to you. That applies to every supplier in this table that your browser reaches directly, and most of them record it for a while in their own logs. We send it deliberately in one case: Cloudflare is told the address alongside the bot check, because that is part of what the check weighs.

SUPPLIER	WHAT THEY DO FOR US	WHERE YOUR DATA IS STORED	THE COMPANY WE CONTRACT WITH
Supabase	Database and sign-in	EU	Supabase Pte. Ltd, Singapore
Vercel	Runs the website	EU	Vercel Inc., USA
Stripe	Takes the payment	EU and the USA	Stripe Payments Europe, Limited, Ireland
Resend	Sends sign-in links and receipts	USA	Plus Five Five, Inc., trading as Resend, USA
Cloudflare	Bot check (Turnstile)	Worldwide network	Cloudflare, Inc., USA
Google Analytics	Counts visits, if you agreed to analytics	EU and the USA	Google Ireland Limited, Ireland

Where a company sits and where your data sits are two different questions, and both matter. Your account and your results are stored in the EU. The company we contract with for that storage is Singaporean. Section 5 covers what protects that.

We also hand over data if the law requires it, for example to an authority or a court.

5. Data outside the EU and EEA

We store your data in the EU wherever we get to choose where it sits. That covers your account, your results and your purchases.

Where a supplier is outside the EEA, or sends data outside it, the transfer is covered by **the European Commission's standard contractual clauses**.

Where a supplier is also certified under the **EU-US Data Privacy Framework**, that applies in addition.

Write to support@testappen.se if you want to know which of these covers a particular supplier, or to get a copy of the clauses themselves.

6. Your rights

You have the right to:

- **see** what data we hold about you, and get a copy,
- **correct** anything that is wrong,
- **have your data deleted**,
- **restrict** or **object to** how we use it,
- **take your data with you** in a common file format,
- **withdraw a consent** you gave, at any time. This does not affect what we did before you withdrew it.

How: write to support@testappen.se. Write from the address your account uses if you can. If you cannot, tell us which address the account uses. If we cannot tell that the request is yours, we will ask you for more before we act.

We answer within one month. It costs you nothing.

6.1 What survives a deletion

Deleting your account does not delete everything.

- **Purchase records stay for 8 years.** Swedish accounting law requires it, and Article 17.3.b of the GDPR allows us to refuse erasure for that reason. This is the record of the sale, not your results.
- **Usage counters stay**, because they are numbers that identify nobody and cannot be traced back to you.

7. If you are unhappy

Contact us first, at support@testappen.se. We would rather fix it.

You also have the right to complain to the Swedish authority for data protection:

Authority	Integritetsskyddsmyndigheten (IMY)
Website	imy.se
Postal address	IMY, Box 8114, 104 20 Stockholm, Sweden

8. Automatic decisions

We grade your practice exams automatically. That is the whole point of the service, and it has no legal effect on you. We do not profile you, and no decision about you is taken by a machine alone.

9. Children

You must be 18 to buy an access pass. If you are under 18, your guardian makes the purchase. We do not knowingly collect data from children on their own.

10. Changes to this policy

We may need to change this policy. If we change something that matters we tell you by email and on the site before it takes effect. The version and the date at the top always say which policy is in force.